

Khyam Flexidome – Main Pole Replacement

1. Erect the tent on a clean hard surface and unhook the flysheet elastics from the underside of the locking joint on the damaged pole. Now take down the tent.
2. Collapse the tent so that it forms a star shape on the ground. Release the Jam jar cap from the underside of the central hub.
3. With the tent on the floor in its star shape, remove the bottom of the pole from the plastic foot by depressing the “Fir Tree” clips and pushing the pole back through the top of the grey pegging foot. (Please note, on some models the foot is retained by a plastic ‘C’ clip).
4. To release the top end of the pole from the central hub, first place a small piece of thick card board or a towel beneath the hub to prevent damage to the flysheet fabric.
5. Lift the damaged pole upright so that it is perpendicular to the ground. Using the Joints to help grip, exert a downward force on the pole whilst gently moving the pole from side to side. This will release the “T” bar on the pole end from the central hub.
6. For the larger family models more force may be needed to release the pole end from the central hub. Ensuring that there is adequate protection between the hub and the flysheet and with the pole perpendicular to the hub (see previous step), give a sharp downwards tap on the end of the pole with a mallet. It is useful at this stage for a second person to hold the middle of the pole to prevent excessive flexing.
7. To release the ‘T bar’ from the hub, hold the open ended joint, twist the “T” bar end of the pole from a horizontal to a vertical position to allow it to be withdrawn from the hub. Lock the joints in position to allow easy removal of the pole from the flysheet.
8. Lock the joints on the replacement pole, slide the pole into the flysheet sleeves (starting with the bottom sleeve) ensuring that the ‘T’ bar pole end is passed through first. Now hook elastic on the back of the top joint and release locked joints.
9. Hold the folded pole at the top joint and push the ‘T’ bar through the hub vertically and twist horizontally to enable it to pass through the hub (i.e. opposite of step 6).
10. Allow the pole to twist back level into it’s proper position so that the “T” bar is correctly aligned with the hub (at this stage ensure that the top joint is open facing the correct way with the elastic on the underside of the joint).
11. With the tent still on the floor with the sleeves in their correct position, refit the bottom of the pole into the plastic foot.
12. Finally, erect the tent to ensure everything is in its correct position.

